# Business MJBizCon

# **Tapping the New \$4B California Market**



# Amanda Reiman

Vice President of Community Relations Flow Kana



#### **An-Chis Tsou, Ph.D.** *Principal* Tsou Consulting



#### Morgan Paxhia

Managing Director Poseidon Asset Management **Graciela Castillo-Krings** 

Deputy Legislative Secretary Governor Jerry Brown





# **Thank You!**



Amanda Reiman Flow Kana amanda @flowkana.com



#### **An-Chis Tsou, Ph.D.** Tsou Consulting 518-527-0287 an-chi@tsouconsulting.com

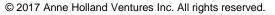


#### **Morgan Paxhia**

Poseidon Asset Management mpaxhia@poseidonassetmanagement.com **Graciela Castillo-Krings** Governor Jerry Brown 916-445-4341

graciela.castillo-krings@gov.ca.gov

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### Exclusive Research Results: Types of Cannabis Consumers & How to Effectively Target Them



#### **Ana Hory** *CEO* Element of Choice, Enlucem



### The Research

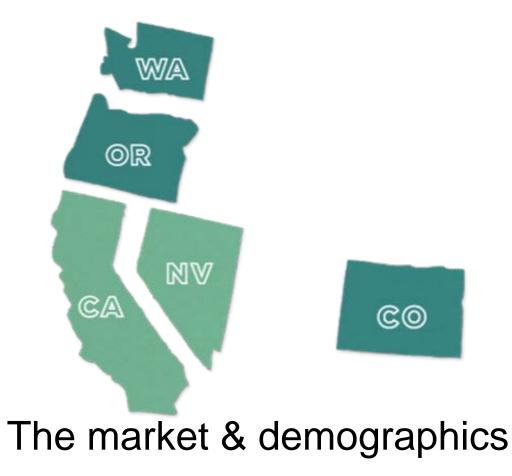
1,000 cannabis consumers and potential entrants

- Online study, August'17, adults 21+ years
- Users: Have purchased in the last 6 months
  - Heavy users: Use it at least a few times a week
- Potential: Have not purchased in the past 6 months, but plan to purchase in the next 6 months

Conducted in five major states: California, Colorado, Nevada, Oregon and Washington











**One-third** of adults in all states use cannabis. **California market is the largest** with almost **2x more users** and **over 2x more potential** entrants of all the other 4 states combined.

	California	Colorado	Nevada	Oregon	Washington
Current	31% (7M)	<b>32%</b> (1.1M)	28% (0.5M)	36% (1M)	35% (1.7M)
HU	76%	66%	68%	68%	67%
Potentia	al <b>16%</b> (2.8M)	<b>8%</b> (0.2M)	15% (0.2M)	<b>13%</b> (0.4M)	11% (0.3M)



State Population Source: www.suburbanstats.org

**Marijuana** Business



#### **Current cannabis users and potential users are different**





Cannabis users are demographically *similar* across states: *Male*, *young*, *single*, with household income less than \$90k and they *work full-time*.

Male 61%

40 years or less 61%

Minor Kids at Home 35%

<\$90K HHI 75%

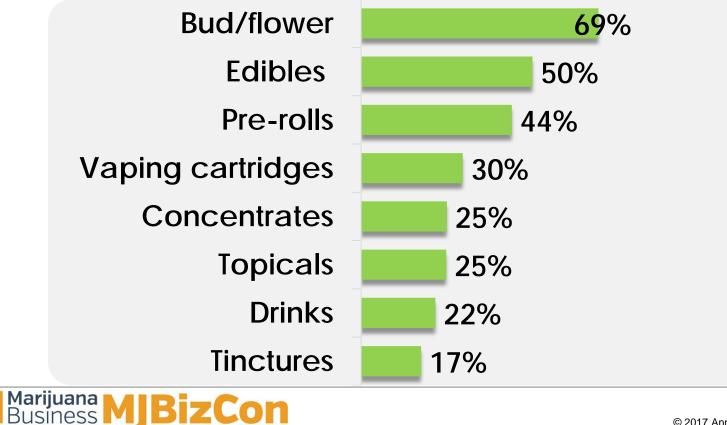
Married 43%

Full-time 51%





Preferred product type is bud/flower, edibles and pre-rolls with *heavy users* preferring *bud/flower and concentrates.* 





*Oregon* consumers spend *significantly less per visit* and purchase *less often* than other states, a function of income levels.

California	Colorado	Nevada	Oregon	Washington
\$5 <b>9</b>	\$59	\$60	<mark>\$44</mark>	\$54
Once/ week	A few times/ month	Once/ week	<mark>A few</mark> times/ month	Once/ week





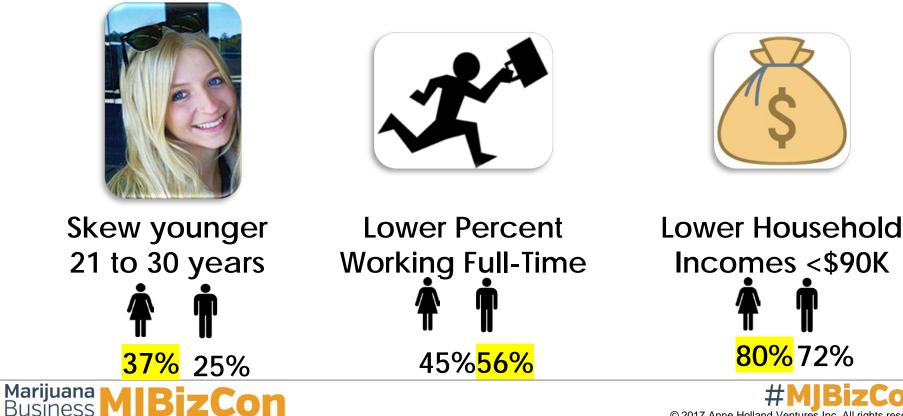


#### **Current users: Female vs. Male**





Female cannabis users are younger and have lower financial resources than male users.



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# Female cannabis users have higher rates of anxiety, depression, headaches and insomnia.





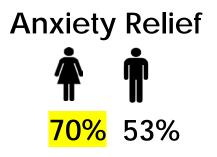


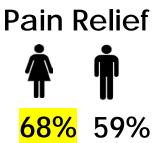
Therefore, they look to cannabis for anxiety and pain relief, and sleep aid.









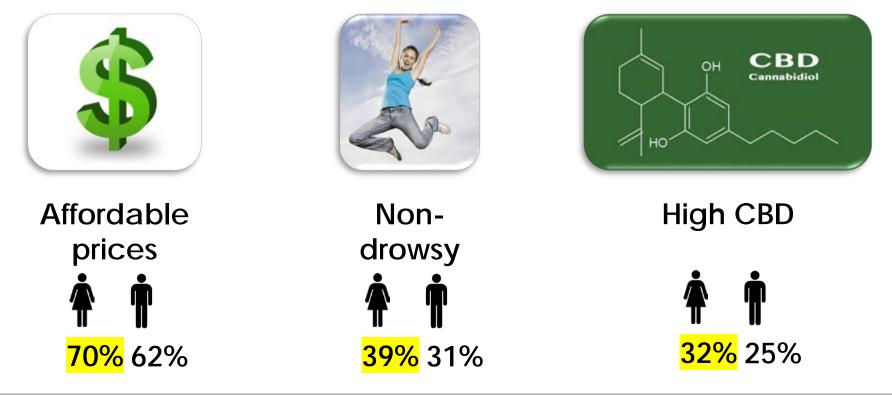








When purchasing cannabis products, *affordable prices, nondrowsy, and high CBD* are more important to women than men.



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When visiting a dispensary, affordable price, knowledgeable budtenders and the inviting atmosphere are more important to women than men.



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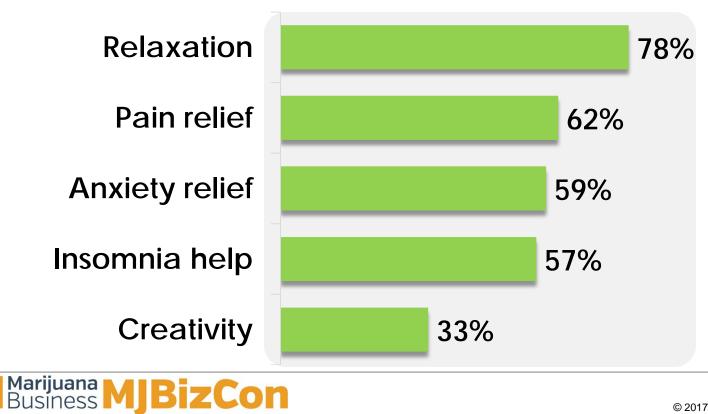


### What are they looking for?



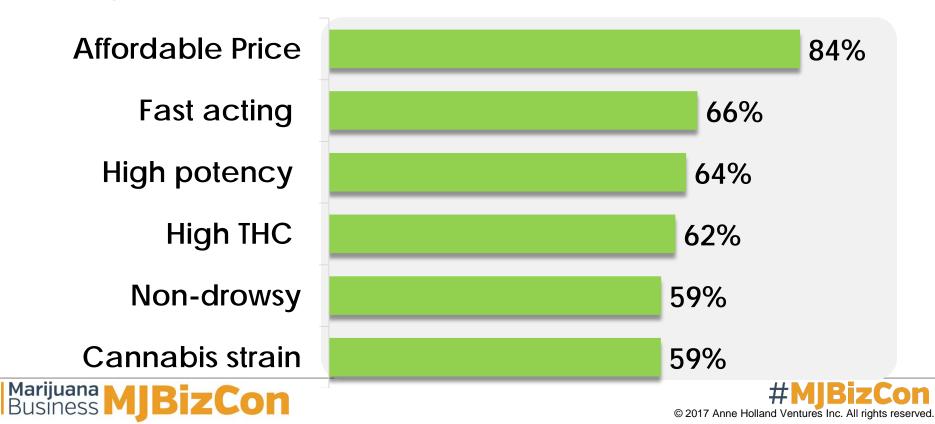


**Relaxation** is the main effect cannabis users are looking for, with **relief from ailments** a close second. Heavy users are more likely to look for pain and insomnia relief.





*Affordability* (price/value), *fast acting*, *high potency*/THC and **non-drowsiness** are important *purchase drivers*. Heavy users putting more emphasis on potency and strain.





Potential cannabis users: 50% Female and over 51 yrs. of age (31%)





For *potential users*, *non-smoking formats* are significantly more appealing.

Bud/flower	38%
Edibles	<mark>64%</mark>
Pre-rolls	38%
Vaping cartridges	25%
Concentrates	10%
Topicals	<mark>46%</mark>
Drinks	<mark>28%</mark>
Tinctures	<mark>25%</mark>



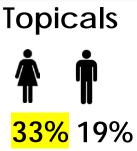


When asked about future purchases, *women* are more likely than men to say they will purchase *edibles and topicals* in the next 6 months.



Candies 61% Butter/oil 35%









**Potential female consumers** also have higher rates of anxiety, depression, headaches and insomnia.



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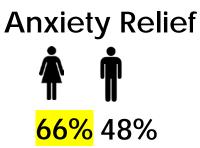


#### Therefore they look to cannabis for pain and anxiety relief













When purchasing cannabis products, *female potential users* are more interested in *products that are discrete and non-drowsy.* 





Discrete products





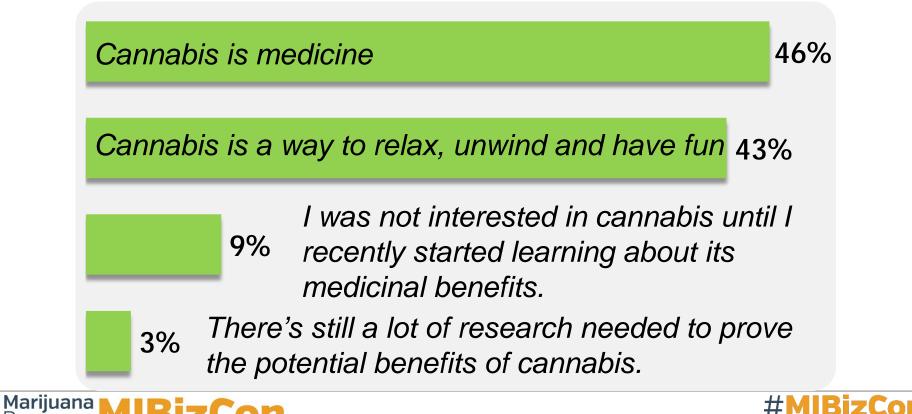


## How is cannabis perceived?



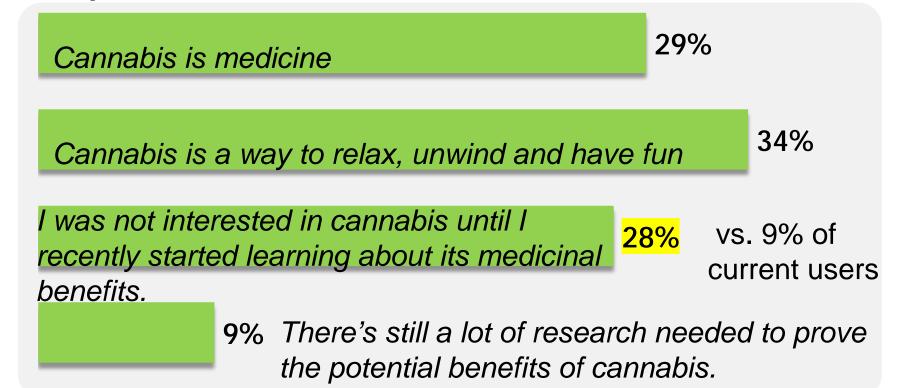


Attitudes towards cannabis are consistent across all 5 states, with *heavy users* more likely to use it as *medicine*.



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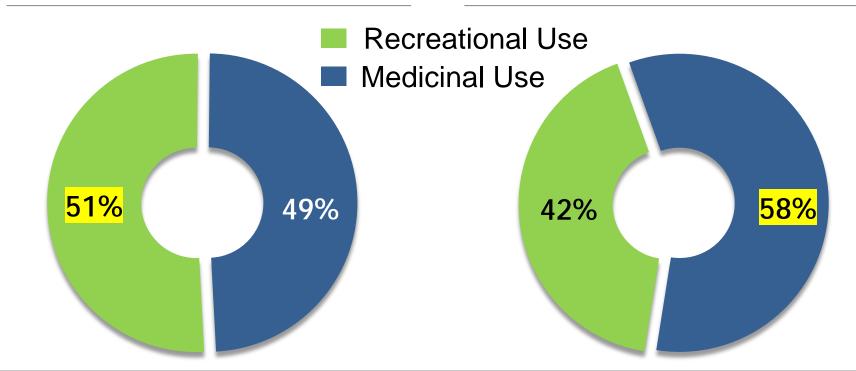
When looking at *potential users*, marketing message should focus on its *positive and medicinal benefits.* 







Using cannabis, *recreationally vs. medicinally*: *Potential* consumers are more likely to use cannabis for *medicinal reasons*. Cannabis Users Potential Users









### Retailing





*California* has a significant *home delivery business* compared to other states.

	California	Colorado	Nevada	Oregon	Washington
Go to Dispensary	67%	89%	84%	90%	<b>91%</b>
Delivery	<mark>27%</mark>	7%	14%	6%	7%
Other	6%	4%	2%	4%	2%





Dispensary Loyalty: About *half of consumers are loyal* to one dispensary.

	California	Colorado	Nevada	Oregon	Washington
1	<b>59%</b>	57%	48%	50%	53%
2 to 4	38%	40%	47%	45%	45%
5+	3%	3%	6%	5%	1%





What consumers want most *from dispensaries* is similar across all states: *High quality products, affordable prices, and consistent availability* 

- High quality products 88%
- Affordable prices 87%
- Consistent availability 80%
- Wide selection 78%
- Knowledgeable budtenders 76%







#### How to reach them?





### A strategic approach: Your competitive advantage



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Top 3 ways to communicate with consumers is through *social media, samples, and budtenders.* 









#### Case Study 1: User, Male 25 – 40 yrs. old





#### Similar across all five states

• Prefers to smoke bud/flower, edibles and pre-rolls

• In CA, NV and WA, they spend around \$59 once a week, and \$44 in OR and \$59 in CO a few times a month

• They're looking for relaxation and affordable prices





#### **Product: Bud/flower**

- Main strains (i.e. Gorilla Glue, Blue Dream, Purple Kush, Sour Diesel, GSC)
  - High trichome count
  - Use top-shelf seed
  - They're pungent and dense with above average terpene content
  - High THC content (around 30% or more)
- Curated strains that deliver special effects
  - Relaxing, pain, anxiety, insomnia, creativity





#### **Packaging is Everything**









#### But it also increases cost, how to keep them low:

- 1. Value add promotion
  - They're spending an average \$59, make it on your product
    - Buy X oz. of your brand, get a glass container free
- 2. Loyalty cards (60% goes to only 1 dispensary)
  - Buy 9 1/8 oz., get 10<sup>th</sup> 1/8 oz. free





#### **Product: Pre-rolls**

- On-the go package/storage
- Two sizes (regular and mini)
- Natural paper (no dyes)
- With a filter vs. traditional
- High THC content
- Curated strains











#### Marketing message

- Unwind your day
- Good for your:
  - Pain ('Relief')
  - Anxiety ('Calming')
  - Insomnia ('Night time')









#### **Case Study 2: Edibles**





## Appeals to both men and women equally

Similarities:

- Potential users: They're both older (>40)
- They both see it as medicinal
- They'll look for affordable prices





## How to reach women: Product

#### Candy and butter/oil

- High quality ingredients
- 'Organic'
- Lab tested and certified
- Right dosing
  - X mg of THC per dose
  - Non-drowsy
- High CBD







## How to reach women: Marketing message

#### Medicinal Benefits

- Anxiety –
  'Calming/Comforting'
- Depression 'Awaken'
- Headache 'Relief'
- Insomnia 'Night time'







## How to reach men: Product

Sweet baked goods, candy and chocolate

- High potency
- Cannabis strain
- Lab tested and certified
- Right dosing
  - X mg of THC per dose







## How to reach men: Marketing message

Unwind your day

#### And Medicinal Benefits

• Pain - 'Relief







#### Can an edible appeal to both men and women?

#### ABSOLUTELY.

Marijuana

- 1. Best way to do it: Offer a product line (different flavors, strain types, formats)
- 2. There's no one product that only appeals to one gender



# How do I market without making health claims? Do it like the Nutraceuticals







#### In a nut shell:

1. There are more similarities than differences across states

2. Create and market products that deliver on key target needs

3. When you face a hurdle, look at how others are solving it

4. And remember: You play a key role in shaping the industry







### **THANK YOU!**



#### Ana Hory Element of Choice, Enlucem 973-302-5172

ana @elementofchoice.com



# Business MJBizCon

# What's New in Washington DC: Federal Policy Update



#### **Congresswoman Dina Titus** U.S. House of Representatives



Michael Liszewski Principal The Enact Group



#### Michael J. Correia

Director of Government Relations National Cannabis Business Association (NCIA)





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## **THANK YOU!**



#### **Congresswoman Dina Titus** U.S. House of Representatives 702-220-9823



Michael Liszewski The Enact Group 202-681-1822 mikeliszewski@gmail.com



#### Michael J. Correia

National Cannabis Business Association (NCIA) 202-599-9742

michael@thecannabisindustry.org