

FAQ's

1. How many Exhibitors User passes do I get?
 - a. Each exhibitor receives four (4) user log ins to staff virtual booth during active Show times. Exhibitors have access to session content and networking during the live event and on-demand.
2. As an exhibitor, do we get access to lead retrieval for the virtual event?
 - a. All exhibiting companies will receive a list of opt-in registered attendees post event.
3. How long after the event are leads provided, how long can they be accessed post event?
 - a. Exhibitors will receive the full opt-in attendee list post show
 - b. Leads can be accessed up to 6 months post event
 - c. You will have access to booth stats following event
4. How do I access my virtual booth space?
 - a. You will receive your exhibitor login information directly your concierge. If you need your information resent, reach out to concierge@mjbizdaily.com to have your virtual booth login sent to you.
5. How do I set up my booth?
 - a. You can find the Booth Builder Steps on the Exhibitor Resources Page. If you have additional questions regarding your booth build, please reach out to your concierge.
6. How many tabs can I have in my booth?
 - a. Up to 10 tabs
7. Can I change my booth background?
 - a. Yes, you can choose between (3) backgrounds. You can find the backgrounds on the Style tab when setting up your booth. Please refer to Booth Builder Steps and Booth Builder Demo Video or reach out to your concierge for additional assistance.
8. How do I add my staff registrations?
 - a. Booth staff is registered in the booth builder under Staff Tab, up to 99 registrations per exhibitor.
 - b. Exhibitors attending Sessions, must be registered using separate Registration login, up to 4 registrations per exhibitor.
9. Can I have multiple chats going on at one time in my booth?
 - a. Host one public booth group chat.
 - b. Host multiple chats with individual booth staff.
10. Can I upload a new home page video every day during the duration of the show?
 - a. No, the booth builder will be locked down and no changes can be made after June 24th.
11. Can I make changes to my booth during the show?
 - a. No changes can be made after June 24th.
12. What time zone is the show taking place?
 - a. The show hours are based on Mountain Standard Time